

# MAGER & MAGER, LLC

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Property Damage Claims  
Business Litigation  
Corporate/Contract Work

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Carolyn MacKenzie  
Computer & Software Training, Inc.  
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*Re: Your Exceptional Services*

Dear Ms. MacKenzie:

I want to thank you for your exceptional consulting, training and advice over the past 15+ years. From owning large law firms over the years, to successfully serving as the National Coordinating Counsel for multi-billion dollar conglomerates with oversight over 100+ law firms and thousands of lawyers, it is critically important that we are able to successfully manage our schedules and data.

You have provided us with just that sort of successful consultation and training. Your thoughtful consideration of the client's needs, your valued advice and helpful training has enabled us to enhance our position in the legal arena.

Thank you for your wonderful and continuing services.

Very truly yours,

Scott A. Mager, Esq.  
For the Firm

SAM/mek